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The Company uses certain financial measures that are not recognized under generally accepted accounting principles in the United States ("GAAP") in evaluating its business. These non-GAAP financial measures have limitations as analytical tools. One of the key limitations of using non-GAAP financial measures is that they do not reflect all items of income and expense that affect the Company's operations. Share-based compensation expenses and amortization of intangible assets resulting from business acquisition have been and may continue to be incurred in the Company's business and is not reflected in the use of non-GAAP financial measures. Further, the non-GAAP measures may differ from the non-GAAP measures used by other companies, including peer companies, and therefore their comparability may be limited. The use of such non-GAAP financial measures is not intended to be considered in isolation or as a substitute for the financial information prepared and presented in accordance with GAAP. For a reconciliation of these non-GAAP financial measures to the most directly comparable GAAP measures, see Reconciliations of GAAP and non-GAAP Financial Measures.

# 4Q & FY2020 Financial Highlights





266 Brand Partners<sup>(1)</sup>



**GMV**<sup>(2)</sup>



Revenue



4020

+ 6 Net Add QoQ RMB 22.9 bn +29% YoY

RMB 3.3 bn +20% YoY

RMB 333.1 mm +54% YoY

FY2020

+ 35 Net Add YoY RMB 55.7 bn +25% YoY

RMB 8.9 bn +22% YoY

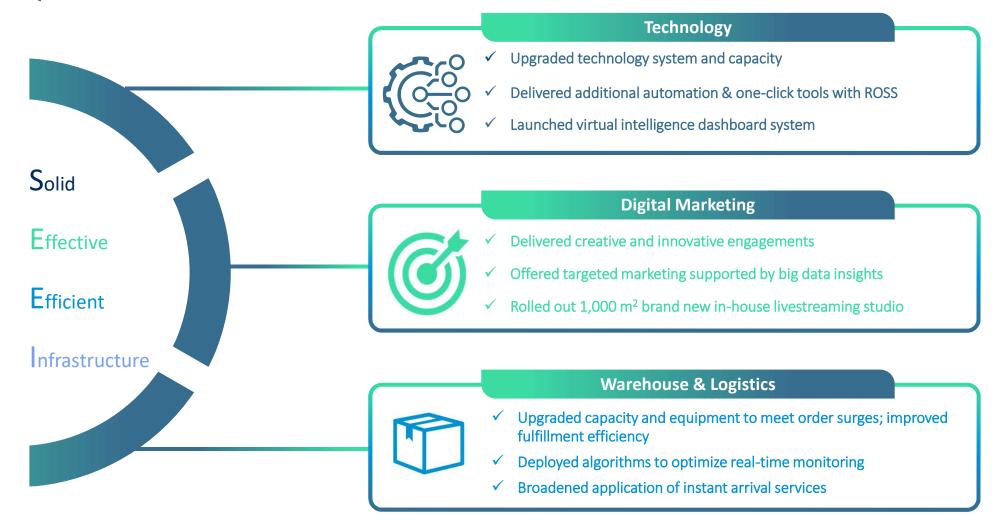
RMB 668.7 mm +45% YoY

As of December 31, 2020

Gross merchandise volume for the quarter of 2020 Q4, includes value added tax and excludes (i) shipping charges, (ii) surcharges and other taxes, (iii) value of the goods that are returned and (iv) deposits for purchases that have not been settled Non-GAAP income from operations is a non-GAAP financial measure, which is defined as income from operations excluding share-based compensation expenses and amortization of intangible assets resulting from business acquisition



#### 4Q20 Infrastructure Enhancements



## 3-5 Year Medium-Term Strategic Plan





#### "Customer First" to Drive Growth

- Customer segmentation and service differentiation to attract new business
- Become #1 in more subcategories to drive up market share



#### **New Business Expansion**

- Explore new channels such as mini-programs, Douyin, JD etc.
- Explore new business models



#### Cost Structure Optimization

- Technology driven business process re-engineering
- Implement service-qualityoriented location strategy

# Our Culture: Delivering Quality through Developing People



Named 'Shanghai Best Employers Top 30'















#### Solid GMV Growth

2,620

2017

2016

2,902

2018

■ Distribution GMV

2019

2020

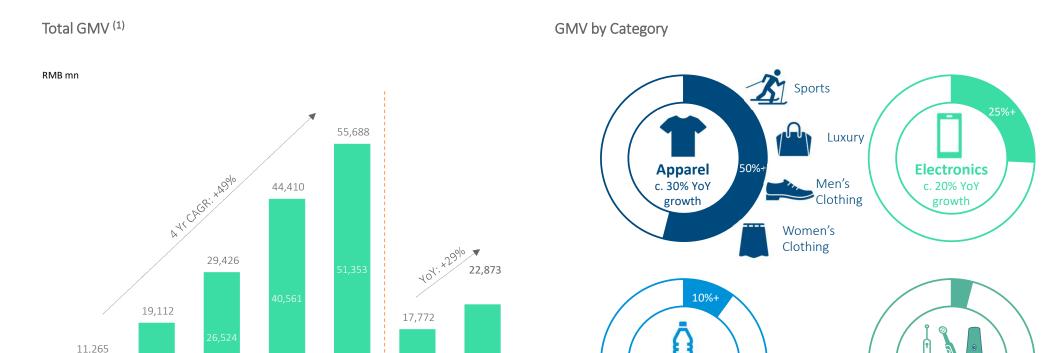
■ Non-Distribution GMV



**Appliance** 

Decline

YoY



**FMCG** 

High double digit

YoY growth



1,449

4Q 2019

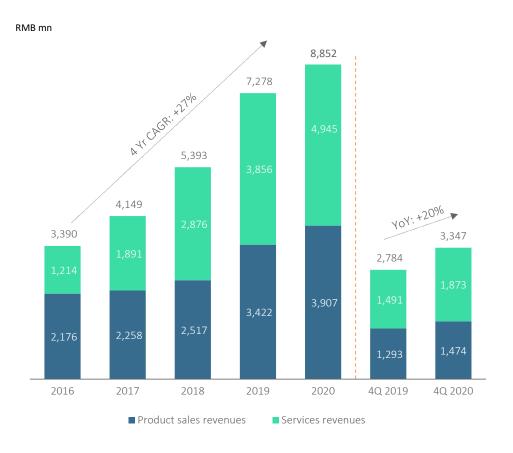
1.646

4Q 2020

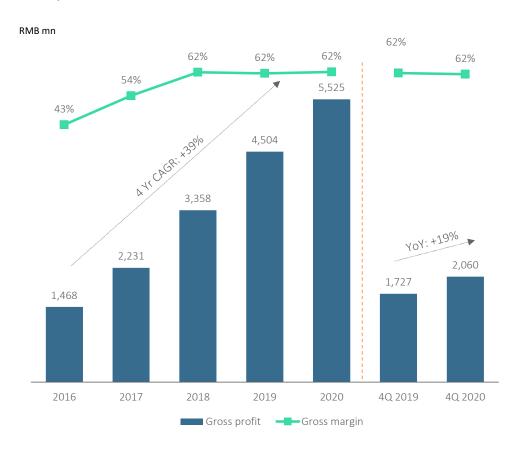
#### Robust Revenue Growth







#### Gross profit (1)

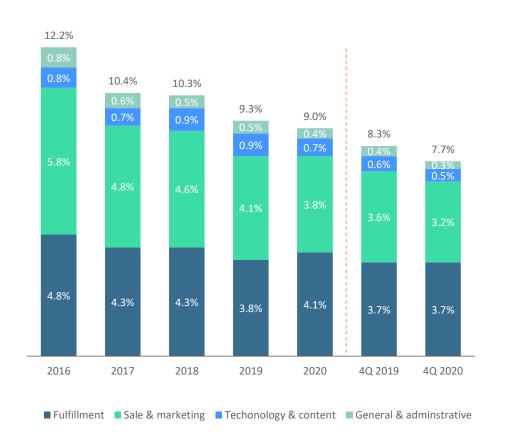


<sup>(1)</sup> Gross profit equals total net revenues minus cost of products. Gross margin equals gross profit divided by total net revenues

#### Optimized Cost Structure and Drove Operational Efficiency



Operating expenses breakdown (as % of total GMV)



#### Operating expense analysis



- Efficiency programs
- Hourly-rates increased for labor cost



Sales & Marketing 741MM

- Effectiveness enhancement driving efficiencies
- Deployment of latest technology in daily operations



Technology & Content 110MM

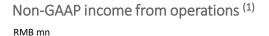
- Effective cost control and productivity improvements
- Prioritization of development pipeline

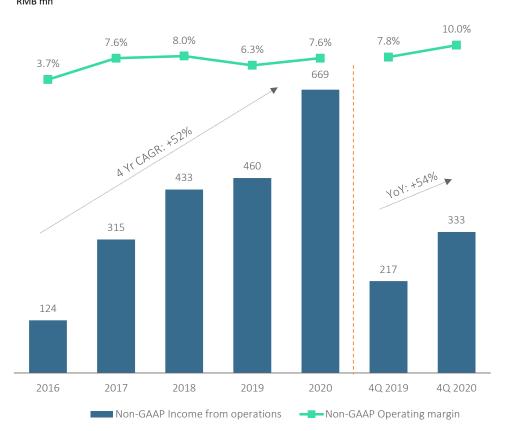


- Investment in talent acquisition and infrastructure
- Effective cost control and procurement initiatives

## Healthy and Sustainable Profitability

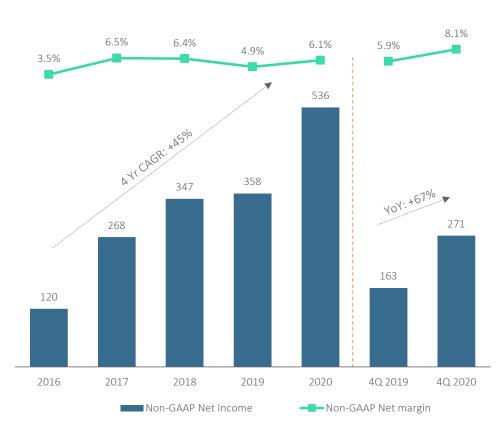






#### Non-GAAP net income (2)





<sup>(1)</sup> Non-GAAP income from operations is a non-GAAP financial measure, which is defined as income from operations excluding share-based compensation expenses and amortization of intangible assets resulting from business acquisition. Non-GAAP operating margin is non-GAAP income from operations as a percentage of total net revenues

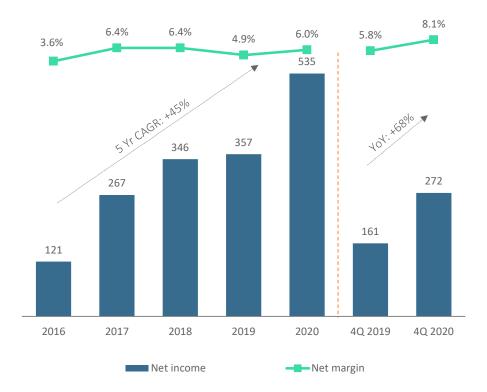
<sup>(2)</sup> Non-GAAP net income is net income excluding the impact of share-based compensation expenses and amortization of intangible assets resulting from business acquisition. Non-GAAP net margin is non-GAAP net income as a percentage of total net revenues

## Healthy and Sustainable Profitability (Cont'd)



Non-GAAP net income attributable to Ordinary Shareholders of Baozun (1)

RMB mn



Basic and Diluted non-GAAP net income attributable to Ordinary Shareholders of Baozun Inc. per ADS (2)

RMB



<sup>(1)</sup> Non-GAAP net income attributable to ordinary shareholders of Baozun Inc. is net income attributable to ordinary shareholders of Baozun Inc. excluding the impact of share-based compensation expenses and amortization of intangible assets resulting from business acquisition. Non-GAAP net margin is non-GAAP net income attributable to ordinary shareholders of Baozun Inc. as a percentage of total net revenues

<sup>(2)</sup> Basic and diluted non-GAAP net income attributable to ordinary shareholders of Baozun Inc. divided by weighted average number of shares used in calculating basic and diluted net income per ordinary share multiplied by three, respectively

## 2020: High Quality Growth, Despite COVID





Brand Portfolio Optimization

Cost Efficiency Improvement





**020** Initiatives



# Consolidated Statements of Income



Selected Consolidated Statements of Income		the year ended December 31,	For the three months ended December 31,		
in RMB '000	2018	2019	2020	2019	2020
Product sales	2,516,862	3,422,151	3,906,611	1,293,079	1,474,246
Services	2,876,175	3,856,041	4,944,952	1,491,048	1,872,452
Total net revenues	5,393,037	7,278,192	8,851,563	2,784,127	3,346,698
Operating expenses:					
Cost of products	(2,034,852)	(2,774,342)	(3,326,243)	(1,057,311)	(1,286,659)
Fulfilment	(1,262,302)	(1,678,191)	(2,259,176)	(665,322)	(850,991)
Sales and marketing	(1,338,970)	(1,815,642)	(2,130,667)	(647,972)	(741,386)
Technology and content	(268,973)	(392,951)	(409,870)	(108,687)	(110,148)
General and administrative	(154,845)	(215,660)	(224,045)	(66,802)	(69,167)
Other operating income (expense), net	22,678	(17,753)	57,115	(42,098)	12,281
Total operating expenses	(5,037,264)	(6,894,539)	(8,292,886)	(2,588,192)	(3,046,070)
Income from operations	355,773	383,653	558,677	195,935	300,628
Other income (expenses):					
Interest income	8,017	42,614	41,373	13,147	13,679
Interest expense	(13,058)	(61,316)	(66,124)	(19,973)	(14,097)
Impairment loss of investments	(9,021)	(9,021)	(10,800)	(9,021)	(10,000)
Exchange gain (loss)	(5,991)	(7,663)	25,725	(3,452)	25,544
Income before income tax and share of income (loss) in equity method investment	335,720	348,267	548,851	176,636	315,754
Income tax expense	(64,953)	(71,144)	(127,787)	(37,961)	(75,951)
Share of income (loss) in equity method investment	(996)	4,768	5,470	3,624	(967)
Net Income	269,771	281,891	426,534	142,299	238,836

Data Source: 20-F and 6-K

#### Selected Consolidated Balance Sheet



#### **Selected Consolidated Balance Sheet Data**

	As of December 31,					
in RMB '000	2018	2019	2020			
ASSETS						
Cash and cash equivalents	457,340	1,144,451	3,579,665			
Restricted cash	125,515	382,359	151,354			
Accounts receivable, net <sup>(1)</sup>	1,547,631	1,800,896	2,188,977			
Inventories, net <sup>(1)</sup>	650,348	896,818	1,026,038			
TOTAL ASSETS (1)	4,015,824	7,096,600	10,474,692			
LIABILITIES AND SHAREHOLDERS' EQUITY						
Accounts payable	886,340	877,093	421,562			
Short-term loan	436,200	428,490	_			
Long-term loan	68,753	1,859,896	1,762,847			
TOTAL LIABILITIES (1)	1,820,808	4,496,829	4,332,088			
Baozun Inc. shareholders' equity	2,177,543	2,568,731	6,111,021			
TOTAL LIABILITIES, REDEEMABLE NON-CONTROLLING INTERESTS AND EQUITY (1)	4,015,824	7,096,600	10,474,692			

## Reconciliations of GAAP and non-GAAP Financial Measures



	For the year ended December 31,						For the three months ended December 31,	
In RMB '000	2016	2017	2018	2019	2020	2019	2020	
Income from operations	90,066	256,332	355,773	383,653	558,677	195,935	300,628	
Add: Share-based compensation expenses	34,185	58,231	75,862	75,183	108,440	20,286	32,098	
Amortization of intangible assets resulting from business acquisition	_	782	1,564	1,564	1,564	391	391	
Non-GAAP income from operations	124,251	315,345	433,199	460,400	668,681	216,612	333,117	
Net income	85,424	209,130	269,771	281,891	426,534	142,299	238,836	
Add: Share-based compensation expenses	34,185	58,231	75,862	75,183	108,440	20,286	32,098	
Amortization of intangible assets resulting from business acquisition	_	782	1,564	1,564	1,564	391	391	
Less: Tax effect of amortization of intangible assets resulting from business acquisition	_	(196)	(392)	(392)	(392)	(98)	(98)	
Non-GAAP net income	119,609	267,947	346,805	358,246	536,146	162,878	271,227	
Net income (loss) attributable to ordinary shareholders of Baozun Inc.	86,633	208,866	269,712	281,297	425,992	140,874	239,347	
Add: Share-based compensation expenses	34,185	58,231	75,862	75,183	108,440	20,286	32,098	
Amortization of intangible assets resulting from business acquisition	_	398	796	796	796	199	199	
Less: Tax effect of amortization of intangible assets resulting from business acquisition	_	(100)	(200)	(200)	(200)	(50)	(50)	
Non-GAAP net income attributable to ordinary shareholders of Baozun Inc.	120,818	267,395	346,170	357,076	535,028	161,309	271,594	

Data Source: Prospectus, 20-F and 6-K

